



WEEKLY UPDATE

August 27, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility.

We would like to give you an update on Crosbyton's current visitation updates. We know that a lot of you have seen the current press release regarding Nursing Home Facility visitation guidelines set by our state. We are making all efforts to be able to reinstate visitation for families, but some of the state requirements, such as weekly testing for staff, are challenging.

As soon as we get clarification concerning the state's expectations, we will let you know. We will continue to offer the iPad for Facetime and Zoom and continue with window door visits with speakers for both sides. We appreciate you calling ahead and scheduling appointments with one of our staff members, and letting us know ahead of time if you want a window door visit.

Again, we apologize for how hard this is on everyone. We are absolutely working as hard as we can to make changes so you may visit your loved one again.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (806) 675-2342.

Sincerely,

Martha Ruiz, LNFA

Administrator